
DEL OZONE LIMITED ONE YEAR WARRANTY

The limited warranty set forth below applies to products manufactured by DEL OZONE – 3580 Sueldo Street, San Luis Obispo, California 93401, and sold by DEL OZONE or its authorized dealers. This limited warranty is given only to the first retail purchaser of such products and is not transferable to any subsequent owners or purchasers of such products.

DEL Ozone warrants that it or its authorized dealers will repair or replace, at its option, any part of such products proven to be defective in materials or workmanship within ONE (1) year from the date of retail purchase of such products. (All parts) ANY REPAIR OR REPLACEMENT WILL BE WARRANTED ONLY FOR THE BALANCE OF THE ORIGINAL WARRANTY PERIOD OR NINETY (90) DAYS, Whichever is greater.

NOTE: USE ONLY DEL AUTHORIZED DEL REPLACEMENT PARTS. USE OF ANY OTHER PART(S) WILL VOID THIS WARRANTY.

Any replaced parts must be returned to DEL OZONE for warranty evaluation.

THIS LIMITED WARRANTY DOES NOT INCLUDE ANY OF THE FOLLOWING:

- (a) Any labor charges for troubleshooting, removal, or installation of such parts.
- (b) Any repair or replacement of such parts necessitated by faulty installation, improper maintenance, improper operation, misuse, abuse, negligence, accident, fire, flood, repair materials, and/or unauthorized accessories.
- (c) Any such products installed without regard to required local codes and accepted trade practices.
- (d) Damage to unit caused by water backflow.
- (e) Any implied warranty of merchantability or implied warranty of fitness for particular purpose, and such warranties are hereby disclaimed.
- (f) DEL Ozone shall not be liable under any circumstances for loss of use of such product, loss of profits, direct damages, indirect damages, consequential damages, and / or incidental damages.

This warranty gives you specific legal rights. You may have other rights which vary from state to state.

TO OBTAIN WARRANTY SERVICE:

DEL OZONE Commercial Department
PO Box 4509, San Luis Obispo, CA 93403
Customer Service Number: (800) 676-1335
Fax Number: (805) 541-8459
E mail: warrantysupport@delozone.com

PROVIDE:

1. Project, contact name, mailing address and telephone.
2. Installer/Mechanical Contractor.
3. Unit Part Number, Serial Number, and date of purchase.
4. The date of failure.
5. A description of the failure.

After this information is provided, DEL Ozone may release a *RETURN GOODS AUTHORIZATION (RGA) NUMBER*. After receiving the RGA number the part in question must be returned to DEL Ozone, freight prepaid, with the RGA number clearly marked on the outside of the package. All preauthorized defective parts must be returned to DEL Ozone within thirty (30) days. Under no circumstances may any product be returned to DEL Ozone without prior authorization. Returns without the assigned RGA number on the outside of the package will be refused and shipped back to the sender at their expense. Upon receipt of preauthorized returned goods, DEL Ozone will repair or replace, at DEL Ozone's option, the defective product(s) and return them (freight prepaid for products under warranty). Buyer's acceptance of the product and use thereof constitutes acceptance of these terms
