

Our 12 year safety covers are covered under a pro-rated warranty. 12 year safety covers will carry a minimum of a 2 year full warranty that begins from the date of the original purchase. For the remainder of the 12 years under warranty, the customer shall pay a percentage of the manufacturer's list price of the cover. Safety cover warranties apply to the original purchaser only, they are non-transferrable. In most cases, a warranty card included with the cover must be completed and mailed to the manufacturer. The pro-ration example below gives the approximate percentage of the manufacturer's list price that the customer shall pay to have the cover replaced under warranty.

Example of the Manufacturer's Pro-Rated Warranty Schedule:

From the beginning of the third year to the end of the third year: 25%
From the beginning of the fourth year to the end of the fifth year: 50%
From the beginning of the sixth year to the end of the eighth year: 70%
From the beginning of the ninth year to the end of the twelfth year: 90%

The warranty shall cover manufacturing defects as well as failure of the cover due to separation of sewn joints. To file a warranty claim it may be required that the purchaser take and send photographs of the cover or return the cover. Should the manufacturer require the cover to be returned, it shall be shipped freight pre-paid by the purchaser, dry and clean with the hardware removed.

Royal Swimming Pools and our chosen safety cover manufacturers shall not be held responsible for installation, labor, service, freight, or additional costs from related damage that may occur. The warranty shall not cover the cost of removal or replacement of the product under warranty, nor any other expenses or damages that might be incurred as the result of such removal or replacement. The safety cover warranty will not be honored if it is determined that the cover failed due to a water level more than 18" below the coping or if the cover was installed on a pool other than that for which the cover was designed. The warranty relates only to manufacturing defects and does not cover discoloration, damage, or failure resulting from but not limited to, acts of God, misuse or abuse, improper maintenance, accident, consumer negligence, design alteration, fire, ice, exposure to excessive heat or cold, water loss, improper assembly or installation, frayed straps or damaged hardware due to excessive load on cover (i.e. snow, water, walking on cover), material breakdown due to sun degradation, mildew, and natural aging.

*This warranty is an example and should only be used for informational purposes. For the actual warranty for your safety cover, please consult the paperwork included with your safety cover.